

# Contract - DPC-ICT-03- 2020/21

## Contract Details

### Status

### Current

Public Body

Digital Victoria

Contract Number

DPC-ICT-03- 2020/21

Title

Victorian Telecommunications Services (VTS) State Purchase Contract

Type

Purchases of Goods/Services

Description

Victorian Telecommunications Services (VTS) SPC provides telecommunication services across 4 towers: data and internet, mobility, fixed voice and unified communications and contact centre services.

**Lead agency:** Department of Premier and Cabinet

**Conditions of use:** Mandatory

**Arrangement type:** 23 suppliers

**Start date:** 17 December 2021

### Key benefits

- best value and the latest technology
- high levels of service
- high-quality infrastructure
- state-wide coverage.

## Contracts

### What's covered

This contract covers the following main areas of telecommunications services.

## Data and Internet services

- Secure and reliable data and internet and internet-based services across Metropolitan, Regional and Rural Victoria, and other locations within Australia
- Managed data services (e.g. routers, edge devices, WAN optimization)
- Associated professional advisory services

## Fixed Voice services

- reliable and secure incoming and outgoing call services
- design, installation and management of network infrastructure
- fixed services including local, interstate, international, calls to mobiles, calls to satellite services and calls to inbound services
- conferencing services (voice, web and video)
- associated professional advisory services

## Mobility services

- Reliable, secure and scalable connectivity
- Satellite voice and data services
- Mobility Devices
- Managed Mobility Services
- SMS Broadcast (Gateway) Services
- Mobile Device Management (MDM)
- Associated professional advisory services

## Unified communications and Contact Centre services (Note: This is a qualification tower only)

- Unified communications services
- Telephony services
- Mobile telephony services
- Contact centre services including call recording, WFM, analytics, etc
- Associated hardware (handsets, headsets and conferencing system)
- Associated professional advisory services

Associated with Tender

## Victorian Telecommunications Services (VTS) State Purchase Contract (DPC-ICT-03- 2020/21) (/tender/view?id=231268)

UNSPSC	Information Technology Broadcasting and Telecommunications
Procurement Method	Public Tender
Total Value of the Contract	\$120,000,000.00 (Estimate)
Starting Date	17 Dec 2021
Number of Submissions	60
Contact Person 	Ura Liao
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## Supplier Information

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- Aussie Broadband Pty Ltd**
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- AUSTRALIA'S ACADEMIC AND RESEARCH NETWORK**
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- 9      **Logicalis Australia**  
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14 **Pivotel Group**  
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